

Terms and Conditions

Effective Date: [17 OCT 2024]

Welcome to **SOWAV TECHNOLOGY** (the "Website"). By using our Website and services, you agree to comply with and be bound by the following Terms and Conditions ("T&Cs"). Please read them carefully before using the Website.

1. Acceptance of Terms

By accessing or using SOWAV, you agree to these T&Cs. If you do not agree, you must not access or use our services.

2. Services Provided

SOWAV offers emotional health checks for personal insight and wellness purposes. These services are for informational and relaxation purposes only and are not intended to replace professional medical or psychological advice, diagnosis, or treatment.

3. Health Disclaimer

The healing services provided on SOWAV are designed to promote relaxation and well-being but are not a substitute for medical care. Users should consult with healthcare professionals before participating, particularly if they have existing medical conditions. SOWAV does not provide medical or therapeutic advice, and any reliance on test healing should be undertaken at the user's discretion.

4. Psychology Test Disclaimer

The emotional health checks offered on SOWAV are for personal development and informational purposes only. These tests do not diagnose mental health conditions and should not be used as a substitute for a professional psychological or psychiatric assessment. Users should seek advice from a licensed mental health professional for any psychological concerns.

5. User Conduct

You agree to use the Website in accordance with all applicable laws and regulations. You must not:

- Use the Website for unlawful purposes.
- Disrupt the Website or its services.
- Misuse or violate the intellectual property rights of SOWAV or any third party. SOWAV reserves the right to terminate your access to the Website if you violate any part of these T&Cs.

6. Payments and Refunds

All services, including emotional health checks sessions, require payment in advance. Payment methods accepted include FPX & E-Wallet Payment. Refunds will only be provided in cases of technical error or if services cannot be delivered due to an issue on our end. No refunds will be issued for completed services or tests.

7. Intellectual Property

All content on the Website, including text, images, sound files, and test materials, is owned or licensed by SOWAV and is protected under intellectual property laws. You may not reproduce, modify, distribute, or display any content without our written permission.

8. Limitation of Liability

SOWAV makes no guarantees as to the effectiveness or results of our sound healing services or psychology tests. The Website and services are provided "as is," without warranties of any kind, either express or implied. We are not liable for any direct, indirect, incidental, or consequential damages that may arise from the use or inability to use our services.

9. Privacy Policy

We take your privacy seriously. Any personal information collected during your use of our services will be handled in accordance with our [\[Privacy Policy link\]](#). We do not share your information with third parties without your consent.

10. Changes to Terms

We reserve the right to update or modify these T&Cs at any time. Any changes will be posted on this page with the updated date. Continued use of the Website after changes constitutes acceptance of the revised terms.

11. Jurisdiction

These T&Cs and any disputes arising from the use of the Website are governed by the laws of Malaysia. Any contract or dispute arising in connection with these Terms will be governed by the laws in force in Malaysia.

12. Contact Information

If you have any questions or concerns about these T&Cs, please contact us through at:
info@sowav.io